

Privacy policy

Dear Visitor,

Power Kft. (hereinafter referred to as the "Company"), as the Data Controller, hereby discloses the information on the processing of data within the framework of the website and the services related to the website pursuant to Article 13 (1) - (2) of the GDPR.

In general, visitors to the website are not required to provide any personal data in order to use the website. However, during and in connection with browsing of the website, the Company collects data for the purposes of making the website available and providing the services found therein, improving the services available on the website, detecting and preventing abuse, measuring the number of visits, improving the user experience and for statistical purposes, which in some cases may involve the processing of personal data.

Your data will be processed by **Power Biztonságtechnikai Kereskedelmi Kft.** as the Data Controller.

The data of the company are as follows:

registration number: 01-09-974579,

registered seat: 1031 Budapest, Kazal utca 64-66.

e-mail address: adatkezeles@powerbizt.hu

represented by: Banai Miklós, Chief Executive Officer

Our privacy policy informs you of the following:

- the purposes for which we process the data and what we use it for (purpose of processing),
- what data we process (scope of the data processed),
- what gives the Company the right to process the data (legal basis for processing),
- for how long we process the data (data storage period),
- whether we use a data processor (data processor),
- what rights data subjects have in relation to their data,
- what legal remedies are available.

The Company's IT system and network are protected against computer fraud, espionage, sabotage, vandalism, fire and flood, computer viruses, computer intrusions and denial of service attacks. The operator ensures security through server-level and application-level protection procedures.

If you have any questions regarding this communication, please contact us at adatkezeles@powerbizt.hu and our colleague will answer your questions.

We remind those who provide information to the Company that if they do not share their own personal information, the data provider is required to obtain the consent of the data subject.

Contact

If you would like to contact our Company, you can contact the Data Controller using the contact details provided in this Privacy Policy or on the website. Please note that the Data Controller will only process personal data that you have provided voluntarily and on the basis of your own choice.

Messages sent to our postal or e-mail address

The Company shall only use the postal addresses and e-mail addresses managed by the Company to send information provided by the Company and only to contact the data subject/interested party and shall not disclose them to third parties.

Scope and categories of data processed	name, e-mail address, subject of the message
Purpose of data processing	contacting, maintaining contact
Duration of data processing	the Company shall keep the electronic requests and replies to the data for 5 years after sending them to the data subject, after which time they shall be deleted or, at the request of the data subject, they shall be deleted without delay.
Legal basis for data processing	voluntary consent of the data subject pursuant to Article 6(1)(a) of the GDPR
Source of data	data subject
Data processor	nGroup Kft. 1146 Budapest, Thököly út 162. – The data processor's activity: Domain service provider and website hosting VAR Kereskedelmi és Szolgáltató Kft. 1158 Budapest, Pestújhelyi út 21. – system administrator activity

The system for managing electronic enquiries (e-mail) is operated on a secure server which is not accessible to anyone other than the relevant employees of the Company and the company operating the server.

The Company uses pop-up advertisements provided by OptiMonk International Zrt. (registered seat: 4028 Debrecen, Kassai út 129.) to optimize the customer experience.

Telephone customer service, voice recording and recording while interacting with customers

Scope and categories of data processed	all personal data and information provided during the telephone conversation
Purpose of data processing	recording and storing voice recordings made during telephone calls, in order to accurately document the content of the call, to ensure quality, increase the effectiveness of monitoring and ensure that any subsequent complaints can be clearly investigated
Duration of data processing	until the data subject's consent is withdrawn, but for a maximum of 1 year
Legal basis for data processing	voluntary consent of the data subject pursuant to Article 6(1)(a) of the GDPR
Source of data	data subject
Data processor	ION SO4EP Kft. 1213 Budapest, Mária királyné útja 181. – business management software Yettel Magyarország Zrt. 2045 Törökbálint, Pannon út 1. - WEB based TCT CC Client software

Please note that if the legal basis for the processing is your consent as a data subject, you have the right to withdraw your consent at any time. Withdrawal of consent shall not affect the lawfulness of processing based on consent prior to its withdrawal.

Links to external sites

The website may contain links to third party websites. By clicking on them, the third-party server is connected directly to the computer used by the visitor. In this case, the data processing on the website of the operator of the external service is carried out by the third party concerned in accordance with its own privacy policy.

Your rights regarding data processing

Right of access/information of the data subject

The data subject shall have the right to obtain from the Data Controller information as to whether or not his or her personal data are being processed and, if so, the right to access his or her personal data and the following information:

- Purpose of processing;
- Categories of personal data of the data subject.
- The intended duration of the storage of personal data or, if this is not possible, the criteria for determining this duration.
- The recipients or categories of recipients to whom or with whom the personal data have been or will be disclosed, including in particular recipients in third countries or international organisations. Where personal data are transferred to a third country or an international organisation, the data subject is also entitled to be informed of the appropriate safeguards for the transfer, as required by the GDPR;
- If the data have not been collected from the data subject, any available information about their source;
- The right of the data subject to request the Data Controller to rectify, erase or restrict the processing of personal data concerning him or her and to object to the processing of such personal data;
- The right to file a complaint with a supervisory authority;
- The fact of automated decision-making, including profiling, and, at least in these cases, the logic applied and clear information about the significance of such processing and its likely consequences for the data subject.

Power Kft.. must provide the data subject with a copy of the personal data processed. For additional copies requested by the data subject, the Data Controller may charge a reasonable fee based on administrative costs. If the data subject has made the request by electronic means, the information shall be provided in a commonly used electronic form, unless the data subject requests otherwise.

Right to rectification

At the request of the data subject, the Data Controller shall rectify inaccurate personal data relating to him or her without undue delay. Taking into account the purpose of the processing, the data subject may also request the completion of incomplete personal data.

Right to restriction of processing

The Data Controller shall, at the request of the data subject, restrict the processing if one of the following conditions is met:

- The Data Controller no longer needs the personal data for the purposes of processing, but the data subject requires them for the establishment, exercise, or defence of legal claims;
- The data processing is unlawful, the data subject objects to the erasure of the data and requests the restriction of the use of the data instead of erasure;
- The data subject contests the accuracy of the personal data. In this case, the restriction lasts as long as the Data Controller can monitor it;
- The data subject has objected to the processing; in this case, the restriction applies for the period until it is established whether the legitimate grounds of the controller override the legitimate grounds of the data subject.

Where processing is restricted, such personal data may be processed, except for storage, only for the following purposes and on the following legal grounds:

- with the data subject's consent,
- important public interests of the European Union or of a Member State; or
- to establish, exercise or defend legal claims or defend the rights of another natural or legal person.

If the restriction on processing is lifted, Power Kft. is obliged to inform the data subject at whose request the processing was restricted in advance.

Right to object

On grounds relating to his or her particular situation, the data subject may object at any time to the processing of his or her personal data based on legitimate interests, including profiling. In this case, the personal data may no longer be processed, unless the Data Controller demonstrates that the processing is justified by legitimate interests on his or her part which override the interests, rights and freedoms of the data subject or are related to the establishment, exercise, or defence of legal claims.

In the case of processing for direct marketing purposes, the data subject shall have the right to object at any time to the processing of personal data concerning him or her for such purposes, including profiling, where it is related to direct marketing. If the data subject objects to the processing of personal data for direct marketing purposes, his or her personal data shall no longer be processed for these purposes.

Right to erasure (right to be forgotten)

At the request of the data subject, Power Kft. will delete personal data concerning him or her without undue delay. In addition, the Data Controller is obliged to delete personal data relating to the data subject without undue delay where:

- the personal data have been unlawfully processed;
- the data subject has withdrawn his or her consent, unless there is another legal ground;
- the data subject objects to the processing and there are no overriding legitimate grounds for the processing;
- the personal data are no longer necessary in relation to the purposes for which they were collected or otherwise processed;
- deletion is required by a legal obligation under EU or national law.
-

Where the controller has made the personal data public and is obliged pursuant to the above to erase the personal data, the controller, taking account of available technology and the cost of implementation, shall take reasonable steps, including technical measures, to inform controllers which are processing the personal data that the data subject has requested the erasure by such controllers of any links to, or copy or replication of, those personal data.

It is prohibited to erase data where the processing:

- is necessary for compliance with an obligation under EU or Member State law that requires the processing of personal data;
- is necessary for the establishment, exercise, or defence of legal claims (e.g. the data are necessary for legal proceedings or for use as evidence);
- is necessary for the exercise of the right to freedom of expression and information;
- is necessary for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes, and erasure would make the processing impossible or seriously impair data processing;

Right to data portability

The data subject shall have the right to

- receive the personal data concerning him or her that he or she has provided to a Data Controller in a structured, commonly used, machine-readable format,
- transfer those data to another controller without hindrance from the controller to whom the personal data have been provided,

- request the direct transfer of personal data between Data Controllers, where technically feasible.

This right may be exercised where the processing is based on consent, or a contract and the processing is conducted by automated means.

Right to judicial remedy

If you feel that you have been harmed in connection with the processing of your personal data, please notify us at the above e-mail address and we will do our best to remedy the situation.

Nevertheless, every data subject has the right to lodge a complaint with a supervisory authority in the Member State where he or she resides, works or in which the alleged breach occurred, in particular in the event of a breach in the processing of personal data relating to him or her. In addition to the above, the data subject also has the right to take legal action.

Judicial remedies and complaints can be made using the following contact details:

Name: National Authority for Data Protection and Freedom of Information

Address: 1055 Budapest, Falk Miksa utca 9-11./ 1363 Budapest, P.O. Box. 9.

Phone number: 06- 1-391-1400 Fax: 06-1-391-1410

E-mail: ugyfelszolgalat@naih.hu

Weboldal: www.naih.hu

Budapest, 2024. 09. 26.